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**PATENT APPLICATION**

Atty. Docket No. 03493.82491  
(IDS 1999-0304)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Group Art Unit: TBA

Fen-Chung Kung, et al.

Examiner: TBA

MAR 29 2000  
GROUP 2700

Serial No. 09/475,293

Attorney Docket No. 03493.82491  
(IDS 1999-0304)

Filed: December 30, 1999

For: ACTIVITY LOG FOR IMPROVED CALL EFFICIENCY

**INFORMATION DISCLOSURE STATEMENT**

Commissioner of Patents  
Washington, D.C. 20231

Sir:

In accordance with 37 C.F.R. §§ 1.97 and 1.98, enclosed is a PTO Form-1449 listing art for consideration by the Examiner and a copy of each of the identified documents. It is believed no fee is required to make this a complete and timely filing. However, if a fee is required, please charge our Deposit Account No. 19-0733.

Consideration of this information is respectfully requested.

The submission of the listed documents is not intended as an admission that any such documents constitutes prior art against the claims of the present application. Applicant does not waive any right to take any action that would be appropriate to antedate or otherwise remove any

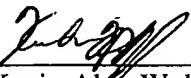
Information Disclosure Statement  
U.S. Patent Application No. 09/475,293

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listed documents as a competent reference against the claims of the present application.

Respectfully submitted,

Date: March 28, 2000

By:   
Kevin Alan Wolff  
Registration No. 42,233

Banner & Witcoff, Ltd.  
1001 G Street, N.W., Eleventh Floor  
Washington, D.C. 20001-4597  
(202) 508-9100

KAW/pp